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The feedback process is run by the Internal Quality Assurance Cell (IQAC), which is mandated to assure quality in the academic activities of the university. This document describes the steps taken in the feedback collection process, and also provides information on various activities or resources conducted or generated, at various stages, in response to the feedback received in all three academic sessions. More information on IQAC can be found in the following link:

<http://web.gauhati.ac.in/iqac/>

**The following steps are taken in the Feed-back Mechanism adopted:**

Step 1:

Feed-back was sought from more than 3500 students, more than 1900 alumni, more than 600 GU teachers and Principals of affiliated colleges, and more than 40 officers / Staff members, using

questionnaires prepared after due discussions at different levels with relevant stakeholders. Parents / guardians as well as employers were also contacted for the feedback. However, as the infrastructure available in the University got engaged in conducting online classes during the pandemic situation, due follow-up measures could not be taken up adequately.

Step 2: Feed-back received from more than 65% of the students, more than 60% of the alumni, more than 60% of the Principals and teachers, and less than 40% of the officers, across all the forty three (43) GU Academic Departments was compiled and analyzed. Several issues which need to be addressed were identified.

Step 3: A list of "Action-to-be-Taken" by relevant authorities, namely the Registrar, the Academic Registrar, the Secretary University Classes, and the Controller of Examinations, was prepared, and an approval on the list was obtained from the Hon'ble Vice Chancellor.

Step 4: Entire report generated has been uploaded in the Google Drive of IQAC.  
**Documented Action Taken Available Online**

  
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1. Alumni Activities and Resources: Several alumni meets have taken place in various Departments as well as centrally in the university. Details on the alumni activities of the university as a whole can be found in the following link.

<http://web.gauhati.ac.in/alumni/>

Details on alumni activities of individual departments can be found on the websites of the respective Departments.

2. Online Facilities: The University has created several online applications to facilitate various activities such as online application for admission, online registration for examination in the university and in the affiliated colleges, and so on:

[http://52.172.27.176/GAUIUMS/\(S\(batwphfwf2zoahuby5k04kln\)\)/main.asp](http://52.172.27.176/GAUIUMS/(S(batwphfwf2zoahuby5k04kln))/main.asp)

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- 12/5/2021  
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